



GLASS EXPANSION

Quality By Design

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Dear Valued Customer,

In view of the unpredictability surrounding the COVID-19 pandemic, Glass Expansion would like to update you on the status of our business. To date, there has been no significant disruption to daily production, supply chain, or means to provide you with the quality customer service that you are accustomed to receiving.

Glass Expansion will continue to closely monitor and assess this fast-changing situation and are taking necessary steps to operate as normal while safeguarding the health of our employees.

We are fully prepared with raw material necessary to maintain our daily production needs and are regularly monitoring our suppliers' abilities to support our needs.

At some time in the future, government lockdowns or international freight bans may temporarily delay or prevent the flow of goods. Therefore, we strongly urge you to prepare and increase your stock of critical consumables for your ICP-OES and ICP-MS instruments.

We will continually monitor this rapidly evolving situation and will notify you of any impacts to our ability to support you.

We remain fully committed to providing the highest quality products and service that you have come to expect. Should you have any questions, please do not hesitate to contact us.

Stay safe and healthy.

Yours Sincerely,

Jost Kaiser

Glass Expansion